

# WATER COMPANY

## Water Works District No. 2 – St. Tammany Parish

19432 Highway 36 – Suite A  
Covington, LA 70433

Office Phone – 985-892-8445, Fax – 985-892-8011

Website: [wwd2stp.com](http://wwd2stp.com)

CUSTOMER NUMBER

Office Hours: Monday-Friday 8:00am-4:30pm (*Closed 12:00pm-1:00pm for Lunch*)

### SEWER COMPANY



200 Weathersfield Ave Altamonte Springs, FL 32714  
Customer Service – 1-877-875-3711

**Sewer services are owned and operated by Utilities, Inc.:**

**Sewer related issues call Utilities, Inc and give them your Service Address Only**

Sewer services are based on water usage and billed through Water Works District No. 2

Website: [www.uiwater.com](http://www.uiwater.com)

### SERVICE CONTRACT

IF THERE IS MORE THAN ONE SIGNATORY TO THIS CONTRACT, EACH PARTY  
SHALL BE LIABLE IN SOLIDO OBLIGATIONS OF CONTRACT HEREUNDER.

The undersigned applicant agrees to become a customer of Water Works District No. 2 – St. Tammany Parish and hereby requests said district to furnish and maintain service to the property listed below:

Business Name (if Commercial): \_\_\_\_\_

Applicant Name: \_\_\_\_\_ Spouse/  
(If Commercial Contact Name) (AS IT APPEARS ON ID) Co-Applicant Name: \_\_\_\_\_  
Only if Signing on Account (AS IT APPEARS ON ID)

Service Address: \_\_\_\_\_ City, State, Zip: \_\_\_\_\_

Mailing Address (if different): \_\_\_\_\_

Home Phone #: \_\_\_\_\_ Cell Phone #: \_\_\_\_\_

Employer's Name & Phone #: \_\_\_\_\_

Commercial \_\_\_\_\_ or Type of Residence: Own or Rent

Date Service to Begin: \_\_\_\_\_

\_\_\_\_\_ House  
\_\_\_\_\_ Apartment  
\_\_\_\_\_ Mobile Home

### STATEMENT OF RESPONSIBILITY

Applicant understands that the Water System is being financed, in part, by the sale of revenue bonds the district purchased by the U.S. Government. The resolution authorizing the district to issue the revenue bond as well as the loan agreement with the Government imposed certain conditions in the construction, operation and maintenance of the water system, which terms and conditions are by reference made a part of this service contract and connection agreement. Among these conditions are requirements that the system is fully metered and that only one user being served through a meter (prohibiting dual connections).

**All bills are due by the 20<sup>th</sup> of each month. If NOT paid within this time period, a 15% water late penalty and 5% sewer late penalty shall be added to the amount due. If past due balance is NOT paid by the 20<sup>th</sup> of the following month, you will be charged a Delinquent Fee and subject to disconnection. (If the 20<sup>th</sup> falls on a Saturday, Sunday or Holiday you have until the next business day) In order to have service reconnected, applicant must pay the entire past due bill and current bill plus the Delinquent Fee.**

**Forms of Payment: Cash, Check, or Money Order (In Person or by Mail) – ONLINE at [wwd2stp.com](http://wwd2stp.com) (Debit/Credit/Auto)  
After-Hours: Blue Payment Drop Box located next to mailboxes by road – payments placed in box after 2:00pm are credited on the next business day**

Water Works District No. 2 – Parish of St. Tammany requires the presence of the customer or his agent when water service is turned on for new service or reinstated after being shut-off for non-payment. I state that the water service may be turned on or reinstated in my absence. I release and forever hold harmless, Water Works District No.2 – Parish of St. Tammany, from any liability if water damage occurs inside my residence or to my service lines due to the water service being turned on or reinstated in my absence. I understand that Water Works District No. 2 – Parish of St. Tammany has the right to disconnect/turn off the water service should the meter indicate that the water is being lost for any reason. In this case, it will be necessary for me to set up another appointment during regular business hours to have service connected/turned on at my residence.

I understand failure to receive bill does not excuse timely payment and may result in service disconnection. I also understand that all bills are due upon receipt, and that any bill or portion of any bill not paid by the due date will be charged a water penalty of 15% and sewer penalty of 5% of the current bill amount.

I understand that I will be charged a minimum bill every month even if there has been zero usage for the month. As long as the account is active you will be charged a minimum monthly bill.

I understand all bills are due by the 20<sup>th</sup> of each month. If NOT paid by the 20<sup>th</sup> the account is now considered past due and must be paid by the 20<sup>th</sup> of the following month in order to avoid disconnection for non-payment. If your past due balance is not paid by the 20<sup>th</sup> of the following month, you will be charged a Delinquent Fee and subject to disconnection. I also understand if my account has been disconnected for non-payment and the account has not been restored before the new billing cycle starts the account will be final billed and the deposits on the account will be applied towards the balance due.

I hereby authorize Water Works District No. 2 – St. Tammany Parish to enter the premises on the property above for the purpose of making any necessary repairs to the districts' side of the meter and activating or deactivating services.

I understand that I am responsible for any leaks that may occur on my property and inside my home. Please repair any leaks as soon as possible, the district is not allowed to adjust the bill for any leaks on the customer side of the meter.

I am aware that if I plan on doing any type of digging in the servitude of my property that I need to call LA One Call at 1-800-272-3020 or dial 811 to locate all utility lines around my property. Failure to do so could result in damage to our water lines or any other utility service in the area. If a locate is not called in and you damage our water lines, you will be responsible for the costs of the damage. These costs will be billed to your account and subject to our shut-off for non-payment policy.

I understand that this application form is a combined application for water and sewer service. I also understand that all billing statements for water and sewer services are a combined bill for both services. However, I am aware that water services are provided by Water Works District No. 2 – St. Tammany Parish and sewer services are provided by Utilities, Inc (Water Works District No. 2 – St. Tammany Parish is contracted by Utilities, Inc to do their billing for our customers – however any sewer service call issues are handled by Utilities, Inc at 877-875-3711). You are in their system by Service Address only, they will not have your name or account number.

If Check for Deposits/Connect Fee is returned NSF from bank - the service will automatically be shut off and charged an NSF Fee and Reconnect Fee.

I acknowledge I have received the Cross Connection Control and Backflow Prevention Program Brochure attached.

I acknowledge I have received the Water and Sewer Rate Schedule attached.

*The deposits placed on this account will be refunded only to the undersigned applicant or applicants.*

I acknowledge that I have read this entire application and have asked all the questions that I have about its terms. I agree with all terms and conditions set forth on this application form.

I attest that the information and the documents provided in connection with this application are true, accurate and correct to the best of my knowledge.

The undersigned applicant acknowledges that he/she has read the agreement and accepts the terms and conditions.

Date \_\_\_\_\_ Applicant's Signature: \_\_\_\_\_

Date \_\_\_\_\_ Spouse/Co-Applicant Signature: \_\_\_\_\_

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**Water and Sewer Service - Deposit/Connect Fee**

<b>Residential Water Deposit:</b>	<b>\$75.00</b>	<b>Commercial Water Deposit:</b>	<b>\$150.00</b>
<b>Residential Sewer Deposit:</b>	<b>\$62.50</b>	<b>Commercial Sewer Deposit:</b>	<b>\$62.50</b>
<b>Connect Fee:</b>	<b><u>\$35.00</u></b>	<b>Connect Fee:</b>	<b><u>\$35.00</u></b>
	<b>Total \$172.50</b>		<b>Total \$247.50</b>

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**Water Service Only – Deposit/Connect Fee**

<b>Residential Water Deposit:</b>	<b>\$75.00</b>	<b>Commercial Water Deposit:</b>	<b>\$150.00</b>
<b>Connect Fee:</b>	<b><u>\$35.00</u></b>	<b>Connect Fee:</b>	<b><u>\$35.00</u></b>
	<b>Total \$110.00</b>		<b>Total \$185.00</b>

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Received by: \_\_\_\_\_ - Water Works District No. 2 Representative

CASH      CHECK # \_\_\_\_\_

M.O. # \_\_\_\_\_      Total Received \$ \_\_\_\_\_

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**TO SIGN UP FOR “ALERTS” AND “NOTIFICATIONS”  
Or TO “PAY ONLINE”**

Visit our website at [www.wwd2stp.com](http://www.wwd2stp.com)